

P1 2026 Orientation Admin Matters

FRIDAY 21 NOVEMBER 2025



OUR VISION
Every Fuhua Gem – Learner, Leader and Innovator

OUR MISSION
Creating Opportunities · Leading Learning · Building Communities

FUHUA
PRIMARY SCHOOL



PARENTS GATEWAY

PARENTS GATEWAY

Getting Started with Parents Gateway

Onboarding Guide for Parents



Parents Gateway

Step 1 - SingPass Registration and 2FA Setup

- SingPass 2-Step Verification (2FA) is required for on-boarding.
- If you have not registered for a SingPass or have not set up the 2FA, please visit the SingPass website <https://www.singpass.gov.sg> .
- Should you require further assistance, please contact SingPass Helpdesk at 6335 3533 (Monday–Friday, 9 AM–6 PM) .

Parents Gateway

Step 2 – Download Parents Gateway Mobile App

- Open the Apple App Store / Google Play Store app / Huawei's App Gallery on your mobile phone.
- Search for the 'Parents Gateway' mobile app.
- Download and install the app onto your phone.
- **Enable 'Allow Notifications' to receive push notifications.**

Parents Gateway

- Step 3 – One-Time On-boarding

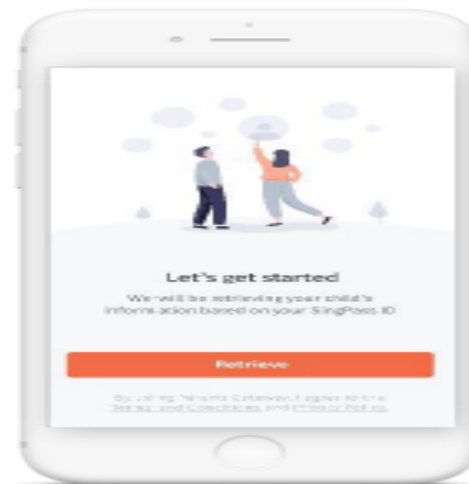
1. Tap on "Log in with SingPass"



2. Log in with your SingPass (2FA)

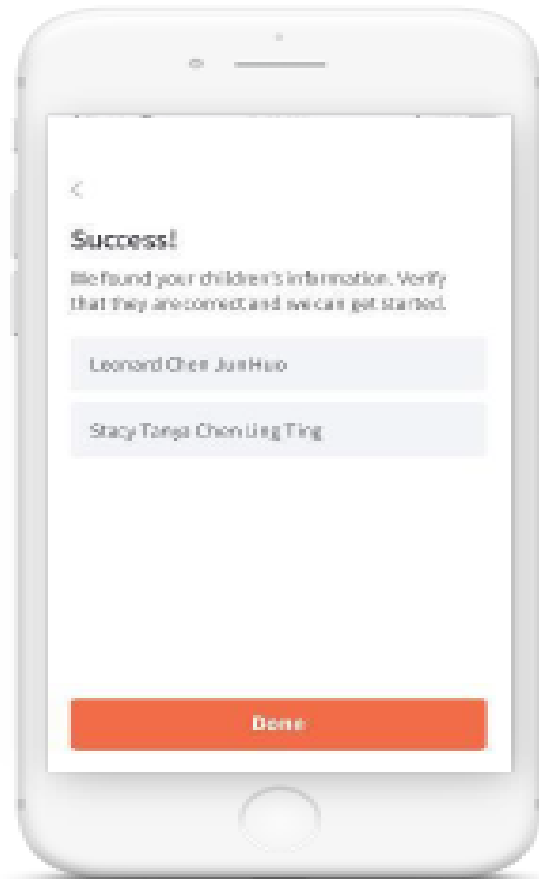


3. Tap on "Retrieve" to retrieve your child(ren)'s information

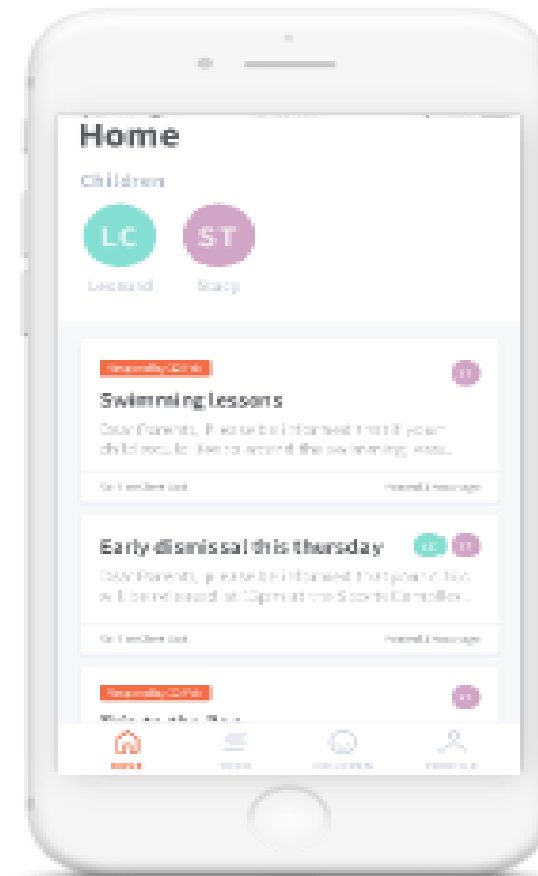


Parents Gateway

4. Tap on "Done" to complete on-boarding



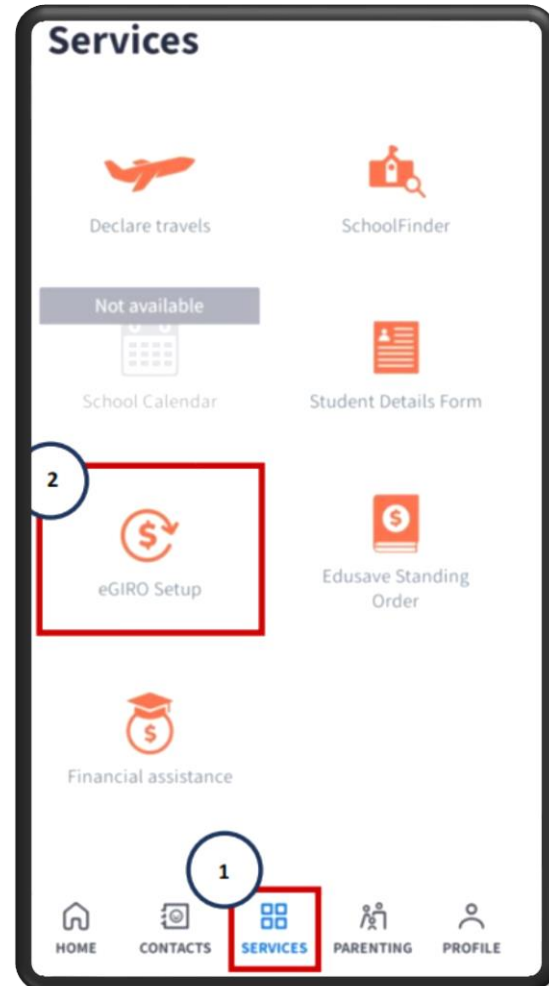
5. You should see your child(ren)'s school announcements and activities (if any)



E-GIRO APPLICATION

eGIRO Application

(i) Parents Gateway App: - Tap the “Services Tab”, then - Tap the “GIRO Setup” icon.



(ii) Through MOE e-GIRO portal weblink

<https://www.moe.gov.sg/financial-matters/fees/egiro> :



<https://go.gov.sg/egiomoe>

Every Fuhua Gem – Learner, Leader and Innovator

eGIRO Application

Regardless of which link you choose, you will see the following page:

Use our digital service to apply for GIRO arrangement for your child's school and miscellaneous fees at primary, secondary or pre-university level.

 The following applies to primary schools, secondary schools, junior colleges, and Millennia Institute. For MOE Kindergartens, SPED schools, independent schools, polytechnics and the ITE, visit their respective websites for payment information.

You can apply for your child's **school and miscellaneous fees** to be paid through GIRO.

The same GIRO arrangement will also be extended to cover their payment of enrichment programmes, school charges and deduction of national examination fees (Primary School Leaving Examination and GCE Examinations), where applicable.

Acceptable bank accounts

Account holders from the following banks can sign up for the GIRO scheme with MOE through this page:



If you have an account with a bank not listed above, a joint account, or a corporate account, the GIRO application process is different. [Find out more.](#)

You cannot use the Child Development Account (CDA) to sign up for the GIRO scheme.

Things to note about your application

We will email you about your application status within 2 working days of receiving your application. Please avoid submitting duplicate applications for the same request.

APPLY FOR eGIRO

Click this button to apply for eGIRO

Note: You will be redirected to a website hosted by DBS, the service provider for eGIRO with MOE.

Every Fuhua Gem – Learner, Leader and Innovator

eGIRO Application

- Click the BLUE 'Apply for eGIRO' button. You will be redirected to a website hosted by DBS, the service provider for e-GIRO with MOE.
- Fill in your details
 - Applicant name,
 - applicant NRIC/FIN,
 - applicant email,
 - bill reference no,
 - account holder's name. All fields are mandatory
 - Select your preferred bank from the dropdown list.
- Read and accept the terms and conditions by checking the box.
- Click SUBMIT

APPLY FOR EGIRO

MOE and its service provider(s) shall not, in any event, be liable for any loss, expense, damage, cost or any other liability incurred or suffered arising from or in connection with (i) any inaccuracy or incompleteness of the information entered by you; (ii) any system, server or connection failure, error, omission, interruption, delay in transmission, computer virus or other malicious, destructive or corrupting code, agent, program or macros; (iii) your use of the services pursuant to which you are providing and submitting the information on this portal.

If you encounter any issues and/or require assistance, please click [here](#) for answers to our Frequently Asked Questions or submit your feedback at www.moe.gov.sg/feedback.

3

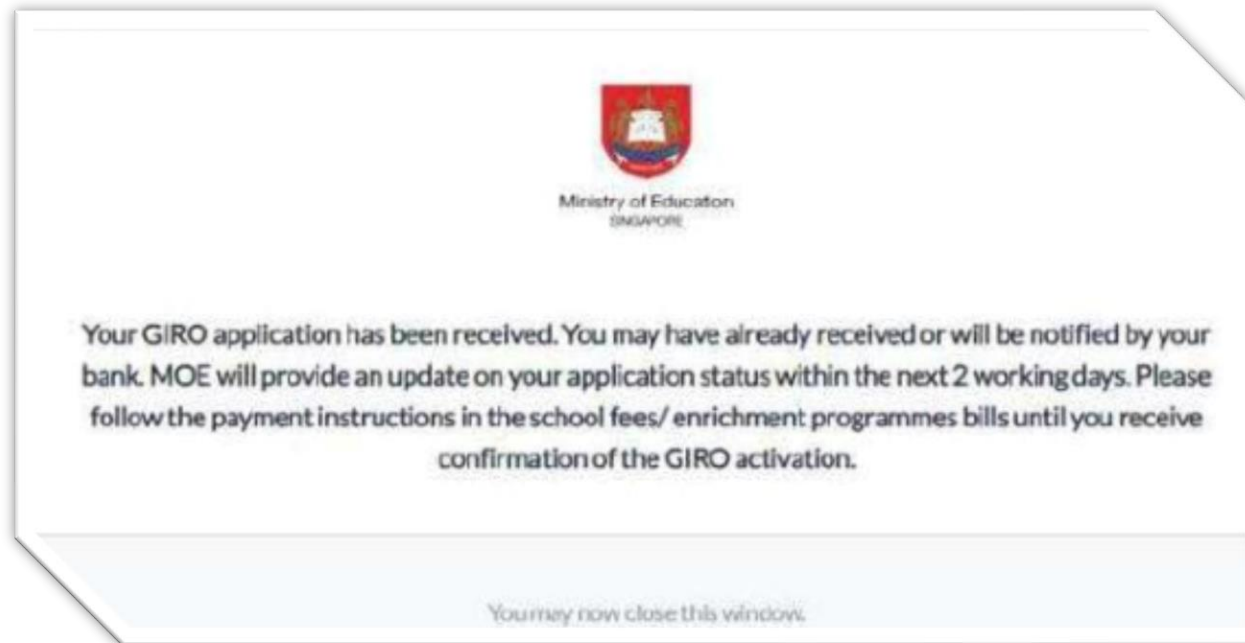
SUBMIT

eGIRO Application

- You will be re-directed to your internet banking portal.
- Depending on your chosen bank, your application experience will differ.
- Please see the relevant pages for DBS, OCBC and UOB.

eGIRO Application

- Upon logging out after your submission, you should see the following screen

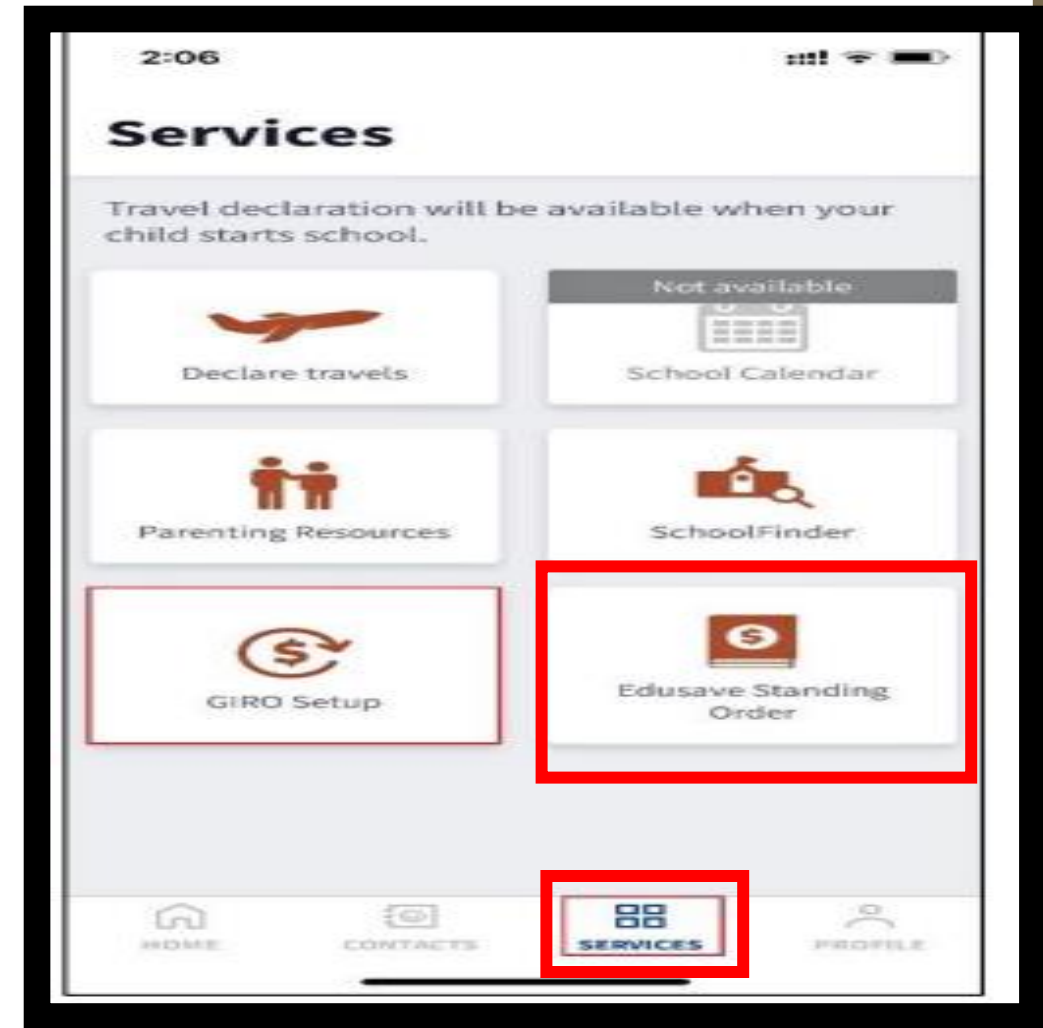


EDUSAVE APPLICATION

(for Singapore Citizen students only)

Edusave Application

- Every Singapore Citizen (SC) will have an Edusave account created automatically for them.
- To use the Edusave account, parents can log into Parents Gateway App: Tap the “Service Tab”, then – Tap the Edusave Standing Order



<https://www.moe.gov.sg/>

<https://www.fuhuapri.moe.edu.sg/>

